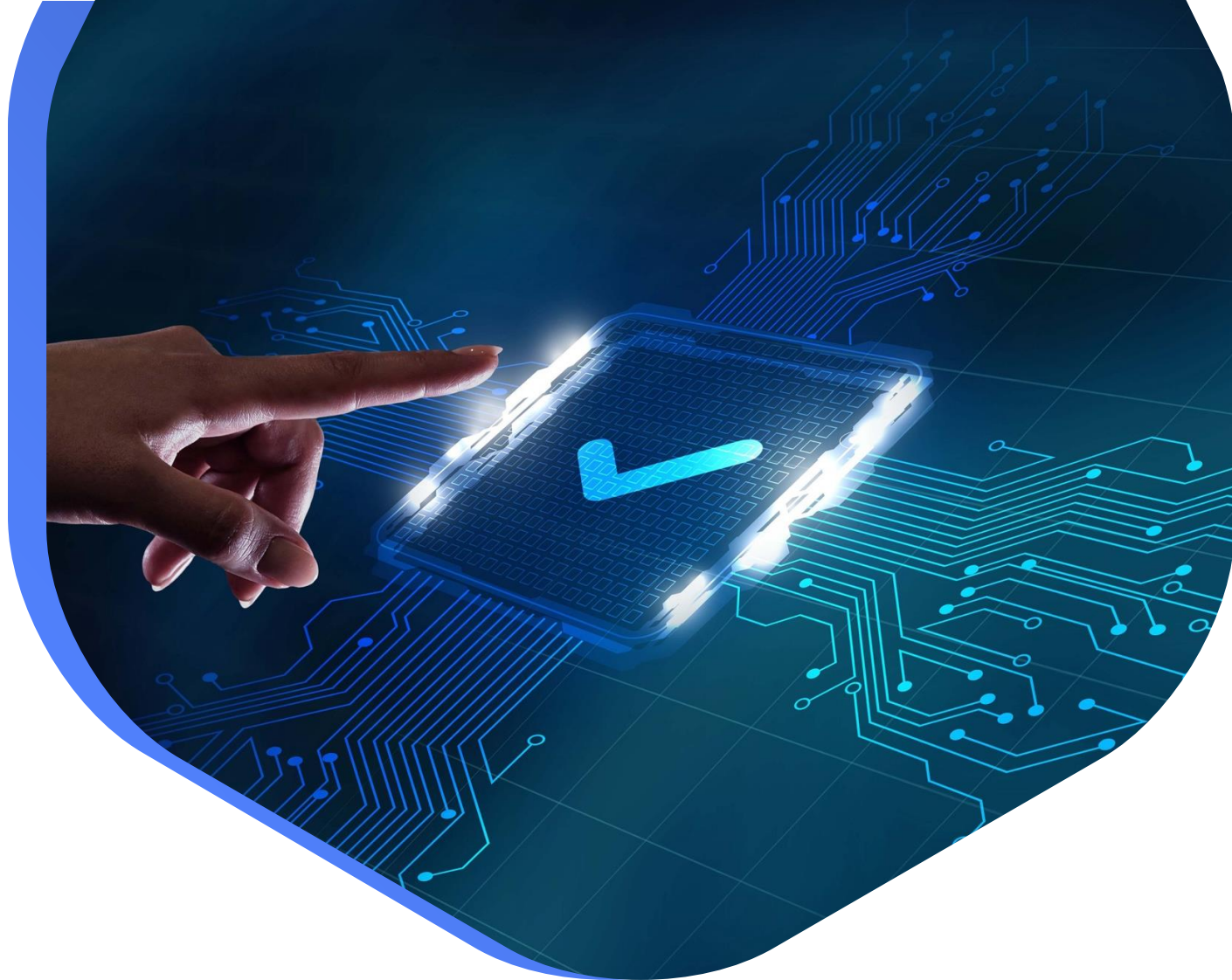




20  
22

## Service Guide for TAMM portal

### To Whom It May Concern Certificate Request - Engineer Licence





**As part of Abu Dhabi government initiative to move all government services under a single portal for government services (TAMM), all Engineering Professionals Licensing System (EPLS) services have been moved to TAMM Portal.**

<https://www.tamm.abudhabi/>

**The goal of this document is to help the users with accessing and navigating EPLS services on TAMM Portal.**



## EPLS Services List on TAMM Portal.

<b>EPLS Services: Applications are being created from the services list on TAMM Portal</b>	
1-	<a href="#">Request the Issuance of an Engineer Licence.</a>
2-	<a href="#">Request to Amend an Engineer Licence.</a>
3-	<a href="#">Request to Renew an Engineer Licence.</a>
4-	<a href="#">Request to Suspend an Engineer Licence.</a>
5-	<a href="#">Request Status Update of Engineer Temporary Licence.</a>
6-	<a href="#">To Whom It May Concern Certificate Request - Engineer Licence.</a>
7-	<a href="#">Invitation Request Status Update.</a>
<b>EPLS Services: Applications are being created on MeCS and received in engineer inbox on TAMM</b>	
8-	<a href="#">Engineer Invitation to Join the Engineering Staff of an Engineering Firm.</a>
9-	<a href="#">Cancel Role Assignment.</a>



# Access EPLS Services on TAMM

Users can navigate to EPLS services on TAMM under **“Housing & Property”** category on TAMM homepage → **Building and Construction** → **Construction Permits**.

**Abu Dhabi Government Services**  
A unified system helping you find Abu Dhabi government services and information

What are you looking for?

Popular: [Pay Traffic Fines](#) [Request for Treatment Abroad](#)

- Benefits for Emiratis**: Healthcare, education, employment, Emiratisation, financing, retirement, social welfare and support.
- Business Events & Advertising**: Abu Dhabi government promotions and event services, permits, funding, campaigns.
- Start & Manage a Business**: Economic licences and industrial licences for investors in one place to start and manage their business.
- Consultations & Training**: Managing and developing a business in Abu Dhabi, expert guidance and support.
- Education & Training**: Abu Dhabi education system, universities, scholarships and training opportunities.
- Entertainment & Events**: Family activities, community recreation, sports clubs and programmes, local and national celebrations.
- Environment & Agriculture**: Farming, agriculture and livestock, environment conservation initiatives and awareness programmes.
- Exploring & Planning**: Cultural attractions and landmarks, recreational and leisure activities.
- Family & Community**: Marriage, family guidance, social welfare support, birth and death certificates.
- Finance & Taxation**: Finance laws, regulations and institutions, VAT, excise taxes.
- Health & Safety**: Insurance, assessments, licensing, permits, healthcare facilities.
- Housing & Property**: Rent, buy and sell properties, housing market, manage domestic utilities.
- Importing & Exporting**: Procedures, commodities, customs clearance and deposits, free zones, tax exemptions, international trade.
- Investing in Abu Dhabi**: Patent registration, intellectual property, investment support services.
- Laws & Regulations**: Judicial and lawyer services, dispute settlements, child custody and document attestation.
- Moving & Leaving**: Moving to Abu Dhabi, visa requirements, accommodation, education, job opportunities, departure-related requirements.
- People of Determination**: Careers, benefits, services, initiatives and programmes.
- Religion & Culture**: Cultural tolerance and diversity, faith communities, language, museums, archaeological sites, libraries, events.
- Vehicles & Transportation**: Vehicles and traffic regulations, transportation, driving services, road safety measures.
- Visa & Emirates ID**: Visa and Emirates ID services and information, types of visas, entry permits, laws and regulations in Abu Dhabi.
- Work & Employment**: UAE labour law, work regulations, employee rights, job recruitment.
- Doing Business with Abu Dhabi Government**: Business registration and licensing, project tenders, procurement.

**Housing & Property**  
Rent, buy and sell properties, housing market, manage domestic utilities

Showing 1-10 of 303 results

- Building and Construction**
- Constructions
- Buy a Home
- Property Ownership
- Safety
- Rent a Home
- Utilities and Maintenance

SEARCH

CYCLE TIME

- All
- Under 6 min (52)

TYPE

- All
- General Information (7)
- Services (275)
- Tool (21)

PERSONA

- All
- Business (206)
- Emirati (167)
- Expatriate (160)
- Visitor (7)

GOVERNMENT ENTITIES

- All
- Department of Municipalities and Transport (175)
- Al Ain Distribution Company (46)

- SERVICE**  
**Application for Temporary Electricity Meter Removal**  
Request the removal of a temporary electricity meter  
[Al Ain Distribution Company](#) [Business](#) [Expatriate](#) [Emirati](#)
- SERVICE**  
**Application for Internal Electricity Drawings Approval**  
Apply for internal electrical drawing approval for your property.  
[Al Ain Distribution Company](#) [Business](#) [Expatriate](#) [Emirati](#)
- SERVICE**  
**Application for Shutdown and Restoration of Electricity for Maintenance**  
Apply for a temporary shutdown and isolation of the electricity for maintenance purposes  
[Abu Dhabi Distribution Company](#) [Business](#) [Expatriate](#) [Emirati](#)
- SERVICE**  
**Application for Temporary Electricity Meter Removal**  
Apply for Removal of Temporary Electricity Meter  
[Abu Dhabi Distribution Company](#) [Business](#) [Expatriate](#) [Emirati](#)
- SERVICE**  
**Application for Electrical Supply Activation**  
Apply for electricity supply activation for your property.  
[Al Ain Distribution Company](#) [Business](#) [Emirati](#) [Expatriate](#)
- SERVICE**  
**Application for Inspection of Electrical Wiring of New Connection (Internal)**  
Apply for internal electricity inspection for your property.  
[Al Ain Distribution Company](#) [Business](#) [Expatriate](#) [Emirati](#)
- SERVICE**  
**Application for Electricity Load Approval**  
Apply for the electricity loads approval

**Construction Permits**

Showing 1-10 of 11 results

- Building and Construction**
- Construction Permits**
- Construction Regulations
- Electronic Accounts
- Real Estate Permits
- Constructions
- Buy a Home
- Property Ownership
- Safety
- Rent a Home
- Utilities and Maintenance

SEARCH

CYCLE TIME

- All
- Under 6 min (2)

TYPE

- All
- Services (8)
- Tool (3)

PERSONA

- All
- Business (7)
- Emirati (1)
- Expatriate (1)

GOVERNMENT ENTITIES

- All
- Department of Municipalities and Transport (11)

- SERVICE**  
**Request to Suspend an Engineer Licence**  
Apply to suspend an engineer licence and obtain a clearance certificate.  
[Department of Municipalities and Transport](#) [Business](#)
- SERVICE**  
**Request the Issuance of an Engineer Licence**  
Apply for a temporary or permanent engineer licence.  
[Department of Municipalities and Transport](#) [Expatriate](#) [Emirati](#)
- SERVICE**  
**Request to Amend an Engineer Licence**  
Apply to modify an engineer licence.  
[Department of Municipalities and Transport](#) [Business](#)
- SERVICE**  
**Request to Renew an Engineer Licence**  
Apply to renew an engineer licence card.  
[Department of Municipalities and Transport](#) [Business](#)
- SERVICE**  
**Request Status Update of Engineer Temporary Licence**  
Apply for an extended temporary licence or new permanent licence.  
[Department of Municipalities and Transport](#) [Business](#)
- SERVICE**  
**Request for Permission to Use a Tower Crane or Personnel and Equipment Crane Outside Plot Limits**  
Apply for permission to install and use a tower crane or a personnel and equipment crane outside plot limits.  
[Department of Municipalities and Transport](#) [Business](#)
- SERVICE**  
**Request for Permission to Extend the Authorized Hours of Work**  
Apply to extend authorised working hours.



The service level agreement states the maximum period for reviewing a service request.

To start the service  
Press the "Start" button

Home > Housing & Property > Building and Construction > Construction Permits

## To Whom It May Concern Letter Request

**START** Under 6 min

### Description

Through this service, you may request for the issuance of To Whom It May Concern Letter for engineer licence or licencing record.

### Eligibility

Please log in to see if you are eligible for this service.

### Process

- 1 Submit the application through the available channels
- 2 Receive To Whom It May Concern Letter instantly

### Required Documents

Document	Document Description
Not Applicable	

### Fees

Description	Cost
To Whom It May Concern Letter Request	AED 0

### Relavant Entity

دائرة البلديات والنقل  
DEPARTMENT OF MUNICIPALITIES AND TRANSPORT

ADDRESS  
**Address**  
PHONE NUMBER  
**800555**  
WEBSITE  
<https://www.dmt.gov.ae>  
EMAIL  
[contact@tamm.abudhabi](mailto:contact@tamm.abudhabi)  
OFFICE HOURS  
**Open** Closes at 12:00 pm  
SERVICE HOURS  
**Open** Closes at 12:00 pm  
[Hide details](#)



Like all services of the Tamm platform, you must be logged in with a UAE PASS  
For more information, please review the UAE PASS website

<https://selfcare.uaepass.ae/>

To start the service  
Press the "Start" button


[Home](#) > [Housing & Property](#) > [Building and Construction](#) > [Construction Permits](#)

## To Whom It May Concern Letter Request

**START** ⌚ Under 6 min

### Login required

For a personalised experience, sign in to access My Locker, your documents, continue services and so much more. Don't have an account?

 **Sign in with UAE PASS**

A single trusted digital identity for all citizens, residents and visitors.



# The Customer's Journey with the Service

## To Whom It May Concern Certificate Request - Engineer Licence – Select certificate type

In this screen, the type of To Whom It May Concern certificate is selected, there are two types of To Whom It May Concern certificate:

1- Request to issue a To Whom It May Concern Letter - Engineer licence

2- Request to issue a To Whom It May Concern Letter – licensing Record

After selecting the type of the required certificate, click on “Next” button to complete the application.

Home > Digital Services > Department of Municipality and Transport > To Whom It May Concern Letter Request

### To Whom It May Concern Letter Request

#### Select Certificate Type

CERTIFICATE TYPE

Select ^

- Request to issue a To Whom It May Concern Letter- Engineer License
- Request to issue a To Whom It May Concern Letter- Licensing Record

**NEXT** → [Cancel](#)

**To cancel a draft  
Press "Cancel"**

#### Process

- 1 Select Certificate Type
- 2 Application Summary
- 3 Application Completion

#### Relevant Entity

دائرة البلديات والنقل  
DEPARTMENT OF MUNICIPALITIES AND TRANSPORT

ADDRESS  
**Address**

PHONE NUMBER  
**800555**

WEBSITE  
<https://www.dmt.gov.ae>

EMAIL  
[contact@tamm.abudhabi](mailto:contact@tamm.abudhabi)

OFFICE HOURS  
**Closed** Opens tomorrow ▾

SERVICE HOURS  
**Open 24/7**

[Hide details](#)

In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step



# The Customer's Journey with the Service

## To Whom It May Concern Certificate Request - Engineer Licence

The type of certificate has been selected:  
**“Request to issue a To Whom It May Concern Letter - Engineer licence”**  
After selecting the type of the required certificate, click on **“Next”** button to complete the application.

Home > Digital Services > Department of Municipality and Transport > To Whom It May Concern Letter Request

### To Whom It May Concern Letter Request

**Select Certificate Type**

CERTIFICATE TYPE

Request to issue a To Whom It May Concern Letter- ... ▾

**NEXT** → [Cancel](#)

**To cancel a draft  
Press "Cancel"**

**Process**

- 1** Select Certificate Type
- 2 Application Summary
- 3 Application Completion

**Relevant Entity**

دائرة البلديات والنقل  
DEPARTMENT OF MUNICIPALITIES  
AND TRANSPORT

ADDRESS

**Address**

PHONE NUMBER

**800555**

WEBSITE

<https://www.dmt.gov.ae>

EMAIL

[contact@tamm.abudhabi](mailto:contact@tamm.abudhabi)

OFFICE HOURS

**Closed** Opens tomorrow ▾

SERVICE HOURS

**Open 24/7**

[Hide details](#)

[View details](#)

In all the steps of the system, a window appears that shows you all the steps of the service, and the shaded number in black shows you the current step





# The Customer's Journey with the Service

## To Whom It May Concern Certificate Request - Engineer Licence – Application summary

This screen displays a summary of the To Whom It May Concern Certificate Application – Engineer Licence. The summary displays the applicant's details and continuity of work. Then click on "Submit" button.

Home - Digital Services - Department of Municipalities and Transport - To Whom It May Concern Letter Request

### To Whom It May Concern Letter Request

#### Application Summary

Below are your profile details that will be included in the issued certificate. After reviewing, please click submit to receive the certificate.

##### Applicant Details

Full Name in English	[REDACTED]
Full Name in Arabic	[REDACTED]
Date of Birth	13/07/1996
Emirates ID Number	[REDACTED]
ID Expiry Date	04/10/2030
Mobile	[REDACTED]
Email	[REDACTED]

##### Continuity Of Work

Engineering Specialty	Electrical Eng.
Relationship	Partner
Emirate	Abu Dhabi
City	ABU DHABI
Working Source Type	Contractors
Organization Name in English	[REDACTED]
Organization Name in Arabic	تدريب
Country Name in English	United Arab Emirates
Country Name in Arabic	الإمارات العربية المتحدة
Workplace	United Arab Emirate
Role	Working in an Engineering Profession within the office's Engineering staff
Engineering Profession	Electrical Works For Building Services Contracts

##### Process

- Select Certificate Type
- Application Summary**
- Application Completion

##### Relevant Entity

الجهة المختصة بالخدمات والنقل  
DEPARTMENT OF MUNICIPALITIES AND TRANSPORT

ADDRESS  
**Address**

PHONE NUMBER  
**800555**

WEBSITE  
<https://www.dmt.gov.ae>

EMAIL  
[contact@tamm.abudhabi](mailto:contact@tamm.abudhabi)

OFFICE HOURS  
**Closed** Opens tomorrow

SERVICE HOURS  
**Open 24/7**

[Hide details](#)

← BACK SUBMIT Cancel

- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
- Shaded in green shows you the successfully completed step



# The Customer's Journey with the Service - Follows

## To Whom It May Concern Certificate Request – Licensing record– Application summary

This screen displays a summary of the request to issue a certificate to whom it may concern – Licensing record.

The application summary displays the following details:

- Academic qualifications
- Engineering specialty
- Previous professional experience
- Engineering professional qualifications
- Engineering accreditations
- Other engineering certifications
- Applicant details
- Continuity of work

The applicant can select to display part or all the details and then click on **"Submit"** button.

Home · Digital Services · Department of Municipality and Transport · To Whom It May Concern Letter Request

### To Whom It May Concern Letter Request

#### Application Summary

Your details and work history will be included on the issued certificate. You can add additional details to the certificate by selecting one or more of the qualifications, specialties or experiences below. The additional details are optional and you can proceed with the process without making any selection.

- All of the below
- Academic Qualifications
- Engineering Specialty
- Previous Professional Experience
- Engineering Professional Qualification

[Show more](#)

#### Academic Qualifications

You have no Qualifications added

#### Engineering Specialty

Type	Country	Degree	Graduation Date	Institution Name
> EngineeringSpecializations	United Arab Emirates	Bachelor	24 Aug 1990	United Arab Emirates University
> EngineeringSpecializations	United Arab Emirates	Bachelor	23 Aug 1990	United Arab Emirates University

1

Showing 2 of 2

#### Previous Professional Experience

Company Headquarter	Company Category	Company Name	Start Date	End Date
> Abu Dhabi	Contractors	CN-1002773 TEST	23 Aug 2000	23 Aug 2022
> Abu Dhabi	Contractors	CN-1002773 TEST	24 Aug 1990	22 Aug 2000

1

Showing 2 of 2

#### Process

- Select Certificate Type
- 2** Application Summary
- Application Completion

#### Relevant Entity

دائرة البلديات والنقل  
DEPARTMENT OF MUNICIPALITIES  
AND TRANSPORT



#### ADDRESS

Address

PHONE NUMBER  
800555

#### WEBSITE

<https://www.dmt.gov.ae>

#### EMAIL

[contact@tamm.abudhabi](mailto:contact@tamm.abudhabi)

#### OFFICE HOURS

Closed Opens tomorrow

#### SERVICE HOURS

Open 24/7

[Hide details](#)

- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
- Shaded in green shows you the successfully completed step



# The Customer's Journey with the Service - Follows

To Whom It May Concern Certificate Request – Licensing record– Application summary

This screen displays a summary of the request to issue a certificate to whom it may concern – Licensing record.

The application summary displays the following details:

- Academic qualifications
- Engineering specialty
- Previous professional experience
- Engineering professional qualifications
- Engineering accreditations
- Other engineering certifications
- Applicant details
- Continuity of work

The applicant can select to display part or all the details and then click on **"Submit"** button.

## Engineering Professional Qualification

You have no Professional Qualifications added

## Engineering Accreditation

You have no Engineering Accreditations added

## Other Engineering Certifications

You have no other Engineering Certifications added

## Applicant Details

Full Name in English	[REDACTED]
Full Name in Arabic	[REDACTED]
Date of Birth	13/07/1996
Emirates ID Number	[REDACTED]
ID Expiry Date	04/10/2030
Mobile	[REDACTED]
Email	[REDACTED]



# The Customer's Journey with the Service - Follows

Follows To Whom It May Concern Certificate Request - Licensing record - Application summary

This screen displays a summary of the request to issue a certificate to whom it may concern – Licensing record.

The application summary displays the following details:

- Academic qualifications
- Engineering specialty
- Previous professional experience
- Engineering professional qualifications
- Engineering Accreditations
- Other engineering certifications
- Applicant details
- Continuity of work

The applicant can select to display part or all the details and then click on "Submit" button.

Continuity Of Work	
Engineering Specialty	Electrical Eng.
Relationship	Partner
Emirate	Abu Dhabi
City	ABU DHABI
Working Source Type	Contractors
Organization Name in English	[REDACTED]
Organization Name in Arabic	تجريبي
Country Name in English	United Arab Emirates
Country Name in Arabic	الإمارات العربية المتحدة
Workplace	United Arab Emirate
Role	Working in an Engineering Profession within the office's Engineering staff
Engineering Profession	Electrical Works For Building Services Contracts

← BACK SUBMIT Cancel

To return to the previous step, press "Previous".

To cancel a draft Press "Cancel"

**THANK YOU**



هيئة أبوظبي للرقمية  
ABU DHABI DIGITAL AUTHORITY